







### **Children under 13**

All children under the age of 13 years old, living in BLC International home-stay accommodation, are under the constant care and guardianship of the accompanying parents, guardians or group leaders whilst living in a host family. Accompanying adults of children under 13 years old in home-stay accommodation take full responsibility for the welfare and safeguarding of the child.

### **Keys**

Home-stays should give you house keys. Some hosts may charge you a deposit, which you will get back when you return the keys at the end of your studies. If you are not given your own set of keys, they will make sure someone is at home. If you lose the key you will have to pay for a new key and maybe even the lock.

### **Telephone**

Please don't use the homestay's telephone. Please give your host your mobile number when you arrive.

### **Wi-fi**

Most homestays have wi-fi internet access. If your host does not have wi-fi connection at home, the school has wi-fi, or alternatively there are plenty of coffee shops and internet cafés in town.

### **Meals**

British food can be simple, but it is healthy and nutritious. In home-stays, both partners may work full-time, breakfast (toast, cereal, tea, coffee) may be self-service and evening meals may not always be eaten with the everyone together.

Most people in the UK eat dinner between 18:00-19:00. If you don't like any food then let your host family know, but be polite. Please do not help yourself to food in the kitchen. All special dietary requirements must be advised at the time of booking. Any dietary requirements that have not been advised at the time of the booking will incur of £25 charge.

Please always phone or text your host family to tell them if you are late or not coming home for dinner.

### **Smoking**

Most hosts do not allow smoking in the house. You may find that some hosts smoke outside themselves, or in only one room. Please only smoke outside the homestay.

## **Drinking Alcohol**

Please do not drink alcohol in your room.

## **Laundry**

Your host will do one load of laundry per week, or include your clothes with their own laundry. They might show you how to use the washing machine, where to hang and dry your clothes. Please do not ask your host to iron your clothes.

## **Damage to Property**

BLCI does not cover the cost of any loss, theft or damage caused by students in a host property. You must pay the full cost of any loss or damage caused in a host family property. BLCI will not be held liable for loss, theft or damage to the property.

## **Visits by Friends**

You must ask your hosts if you want to bring friends to visit your home-stay. You should always tell when your friend is coming and introduce your host to them. Do not invite your friends into the house if your host is not at home. Any visitor must be a student at BLCI and will ask to see your friends' student ID card. Nobody is to stay overnight.

## **Noise**

If you are watching TV, playing music or talking on your phone late at night (after 22:00) or early in the morning (before 08:00), please keep the volume low.

## **Using your home-stay address**

If you wish to use your home-stay address or telephone number for any reason such as opening a bank account or joining a gym, you must always ask your host first.

## **Leaving your accommodation early**

Accommodation is reserved until 11:00AM on the Sunday after your course, however extra time may be arranged with prior notice.

## **Changing/Cancelling Home-stay**

If you wish to change host family you must give at least seven days notice to the college. To cancel your home-stay accommodation a full two weeks' notice must be given to the college. All changes and cancellations are from Sunday only, and not midweek – this Sunday will be calculated as the first Sunday after seven days notice.

If you change host family, the cost of travel to the new host is to be incurred by yourself. A £35 Accommodation Finders Fee will apply for changing to a new home-stay.

We do not change students host families based on location.

Please refer to our cancellation policy on further details for accommodation policy.

## **Private arrangements with host family**

Private arrangements with your host family are not allowed. If you want to extend your course and wish to stay with your host, you must come and speak the BLC International Accommodation team first.

We can only guarantee your home-stay accommodation for the length of your course if you pay your accommodation fees in full prior to arrival. If you pay only part of your accommodation, we cannot guarantee the same homestay and you may have to move at your expense.

## **Problems or questions**

If you have any problems or questions please ask at reception. Whatever the problem, please tell us so that we can help you and make your stay as comfortable as possible.

For any other questions or to speak to a member of the accommodation team please contact us at [info@brightonlc.co.uk](mailto:info@brightonlc.co.uk) or visit [brightonlc.co.uk](http://brightonlc.co.uk)